

The Plans

HackerEarth Recruit is available in four subscription plans that have been designed to fit your organization's assessment needs.

Free	Startup	Enterprise	Custom
5 Test Invites 3 Interview Invites 2 Test Admins	20 Test Invites 5 Interview Invites 5 Test Admins	50 Test Invites 15 Interview Invites 10 Test Admins	Lets figure out a plan that fits your need

FEATURES	FEATURES	FEATURES	FEATURES
Create Tests and Invite candidates	Create Tests and Invite candidates	Create Tests and Invite candidates	Create Tests and Invite candidates
Schedule Interviews using FaceCode	Schedule Interviews using FaceCode	Schedule Interviews using FaceCode	Schedule Interviews using FaceCode
View candidate reports	View candidate reports	View candidate reports	View candidate reports
Reset candidate tests	Reset candidate tests	Reset candidate tests	Reset candidate tests
View reports overview	View reports overview	View reports overview	View reports overview
Customize data from candidates	Customize data from candidates	Customize data from candidates	Customize data from candidates
Manage time provided for candidates	Manage time provided for candidates	Manage time provided for candidates	Manage time provided for candidates
Delete tests and cancel unused invites	Delete tests and cancel unused invites	Delete tests and cancel unused invites	Delete tests and cancel unused invites
	Unlimited access to Hackerearth library of questions	Unlimited access to Hackerearth library of questions	Unlimited access to Hackerearth library of questions
	Shuffle questions in tests	Shuffle questions in tests	Shuffle questions in tests
	Share and export candidate reports	Share and export candidate reports	Share and export candidate reports
	View detailed questions report	View detailed questions report	View detailed questions report
	Advanced Plagiarism detection	Advanced Plagiarism detection	Advanced Plagiarism detection
	Password protected tests	Password protected tests	Password protected tests
	Create custom questions library	Create custom questions library	Create custom questions library
	Advanced proctoring for tests	Advanced proctoring for tests	Advanced proctoring for tests
	Get candidate feedback on tests	Get candidate feedback on tests	Get candidate feedback on tests
	Auto generate tests	Auto generate tests	Auto generate tests
		Set cut-off score for tests	Set cut-off score for tests
		Questions Sections	Questions Sections
		Problem Iframe	Problem Iframe
		Bulk Upload MCQs	Bulk Upload MCQs
		API Access	API Access
			Dedicated Account Manager
			ATS Integration
			24/7 Phone and email support

A more detailed explanation of the features can be found later in the document in the features section.

Free Plan

In the Free Plan, you can sign up and start using our platform right away. You will get 5 test invites, 3 interview invites every month and will be allowed to add up to 2 admins. Unused invites will not get carried over to the next month. Once you have used all your invites, you will not be allowed to create any more tests for the rest of the month. However, you will be given an option to upgrade to the Startup or the Enterprise plan.

In order to get a detailed explanation of the features available in the Free Plan, visit the Features section below in this document.

Startup Plan

In the Startup Plan, you will be allowed to sign up for a free trial of 14 days, during which you can use all the features in the Startup plan, along with 15 test invites and 3 interview invites. At any time during the free trial period, you can choose to start a subscription plan by adding a payment method. Once your subscription starts you will get 20 test invites per month and 5 interview invites. Any additional usage will be charged based on the pricing given in the pricing page.You will be able to add up to 5 admins from your organization with different levels of access.

In order to get a detailed explanation of the features available in the Startup Plan, visit the Features section below in this document.

Enterprise Plan

In the Enterprise Plan, you will be allowed to sign up for a free trial of 14 days, during which you can use all the features in the Enterprise plan, along with 15 test invites and 3 interview invites. At any time during the free trial period, you can choose to start a subscription plan by adding a payment method. Once your subscription starts you will get 50 test invites and 15 interview invites per month. Any additional usage will be charged based on the pricing given in the pricing page.You will be able to add up to 5 Administrators from your organization with different levels of access.

In order to get a detailed explanation of the features available in the Enterprise Plan, visit the Features section below in this document.

Custom Plan

If none of the standard paid plans suits your requirements, you can sign up for a plan customized just to meet your organization's recruitment needs. Once you sign up, you will be given access to a free trial of 14 days, during which you can use all the features in the Enterprise plan, along with 15 test invites and 3 interview invites. During this period, someone from the HackerEarth team will be in touch with you to create your Custom Plan. While you are using the Free Trial, you can always choose to switch to a standard subscription plan, if you so require. In order to get a detailed explanation of the features available for customization in the custom plan, visit the Features section below in this document. .

Billing

Billing is done at the end of every month based on your company's usage for that month. You will be required to have a payment method on file for automatic billing in the standard plans.

The amount paid at the end of each month will be the sum of

- Subscription Amount
- Extra Invites Charge

Subscription amount will be calculated based on the number of days you were on a particular plan
Extra invites charge will be calculated depending on the plan you are on, at the end of the billing cycle.

Adding a Payment Method

In order to add a payment method for your Company, visit the settings section, and click on the payments tab. You can choose to add as many cards as required and mark one card as the primary payment method. The subscription amount will be deducted automatically from the primary payment method.

Billing in Free Plan

Your free plan doesn't require a payment method. However, should you choose to upgrade at any point, you can do so by adding a payment method.

Usage

Your usage during a particular period can be viewed by visiting the "Billing and Usage" section. Here you will be able to see the number of test invites and interview invites you have used for the current billing period. You will also be able to see the billable amount due in the "Billing and Usage" page.

Invoices

All your past invoices can be viewed in the "Billing and Usage" page, which can be accessed from the dashboard and the left menu. You can choose to download your past invoices as required.

Features

Create Tests and Invite Candidates

You can create tests for candidates that can be either invite-only or public tests. The difference between the two tests is the method through which candidates are allowed to take the test. The invite-only tests are tests where a recruiter enters the candidates' emails into our platform and test links are sent to individual candidates - only invited candidates will be allowed to take the test. Public tests are test where recruiters are given a single link to the test, and they can share it as per their requirements - any candidate with the link to the test will be able to take the test.

Schedule Interviews Using FaceCode

Facecode is a cloud based video interviewing tool, with an in-built programming tool for tech hiring allowing you to interview and assess candidates in real time.

View Candidate Reports

Recruiters will be able to view a candidate's reports which show a review of the candidate's performance on a test. Not only can they see a summary, they will also be able to see detailed information about performance for each question.

Reset Candidate Tests

Recruiters can give candidates a second chance at attempting a test, by resetting their attempt. When they reset a candidate's test, they lose all data about past candidate performance.

Customize Data Recorded from Candidates

Recruiters can choose what information they want from their candidates like contact information as well as information about location, education and work experience.

Extend Time Provided for Candidates

Recruiters can allow certain candidates (or all candidates) extra time to take an assessment test.

Delete Tests and Cancel Unused Invites

Recruiters can delete obsolete tests - they will lose all data, including performance data. Additionally, if an invited candidate has not taken the test, a recruiter can cancel their invitation, they will not be charged for canceled invitations. This cancellation can only take place in the same billing cycle.

Unlimited Access to HackerEarth Library of Questions

HackerEarth provides access to more than 18,000 questions, created by our team of expert problem setters, covering a wide range of subjects with different levels of difficulty.

Shuffle Questions in Tests

Recruiters can choose to randomly shuffle the order in which questions appear to candidates. This is useful in proctoring candidates that are appearing for the test in the same location, or test center.

Share or Export Candidate Reports

Recruiters can choose to export candidate reports in pdf format. Additionally, they will be provided with a link they can choose to share with members of their team, as required.

Advanced Plagiarism Detection

Recruiters can choose to run a plagiarism detection on code submitted by candidates to check if there are any similarities in submissions. This is used to screen candidates who have copied, or shared their code.

View Detailed Questions Report

Recruiters are provided with a questions report for every test that they have created showing details about the number of times the question has been attempted, correctly answered etc.

Password Protected Tests

Recruiters can choose to protect tests with passwords if required. This can be done on both invite-only and public tests.

Create Your Custom Question Library

Organizations can choose to create and maintain their questions library which will only be visible to the team members. They can choose to add questions from their library to tests they create. Questions they add manually to tests are also added to their Custom library.

Advanced Proctoring for Tests

HackerEarth provides advanced proctoring mechanisms to ensure accurate screening of candidates based on their skills. Recruiters can choose to disable copy-pasting of the problem statement, as well as restrict candidates from switching tabs. It is also possible to take snapshots of candidates while they are taking a test, with appropriate permissions. Additionally, recruiters can choose to record a candidate's keystrokes while they are writing their code.

Get Candidate Feedback on Tests

Candidates can provide feedback to recruiters after they take a test. This feedback is then communicated to recruiters.

Auto Generate Tests

Auto-generation makes test creation as simple as choosing a job profile and test duration to automatically create the test you require, all in less than 60 seconds!

Set Cut-off Score for Tests

Recruiters can choose to set a cut-off score to automatically choose candidates who score more than the cut-off score.

Questions Sections

Flexibility in choosing to organize questions of a particular test into sections, to determine specific skill sets of candidates, if required.

Bulk Upload MCQs

Recruiters can choose to upload a large set of Multiple Choice Questions at one go.

API Access

Recruiters will be able to access data from the platform using our API.

Dedicated Account Manager

Organizations will be provided with an Account Manager from HackerEarth who will work as their point of contact and help with successful use of the platform.

ATS Integration

HackerEarth can be integrated in the Application Tracking Systems used by companies in their recruitment features.

24/7 Phone and Email Support

HackerEarth provides 24/7 customer support by phone and email.

Frequently Asked Questions

Usage

What is an invite?

An Invite is used to invite candidates to a test or an interview. Every account gets a limited number of free invites per month after which you will be charged extra based on the plan you are subscribed to. Please look at the plan details in the pricing page to see the number of free invites and charge for extra invites.

What is the difference between test invites and interview invites?

A test invite is used to invite a candidate to a test, and an interview invite is used to invite a candidate for an online interview on FaceCode, our interviewing tool. Every account gets a limited number of free invites per month after which you will be charged extra based on the plan you are subscribed to. Please look at the plan details in the pricing page to see the number of free invites and charge for extra invites.

How is usage calculated?

Usage is calculated based on the plan you are on and the number of invites you have used in the month. Every account is given a fixed number of free invites per month, after which you will be charged extra based on the plan you are subscribed to. Please look at the plan details above to see the number of free invites and charge for extra invites.

Can I try HackerEarth Recruit for free?
Yes, every account gets a free trial for 14 days which can be used to explore the features available in the chosen plan. You'll find that the trial period does impose a few temporary limits on the software, like the number of invites you can send. Otherwise, you get the full experience of the depth and breadth of HackerEarth Recruit platform, so you know exactly what you're getting when you become a HackerEarth customer.

Plans

What's the difference between Startup and Enterprise plan?

Subscriptions to both plans allows different levels of access to features. While accounts on both plans have access to the HackerEarth Library of questions, Enterprise plans accounts also have API access and advanced proctoring options. The number of test administrators, free invites per month and charge for extra invites varies per plan. Please look at the plan details on the pricing page to get more details.

Do you offer yearly plans?
No, we currently don't offer yearly plans. However, you could reach out to us as contact@hackerearth.com should you have such a requirement.

Can I change my plan after my free trial ends?
Yes, you will be able to subscribe to a plan of your choice, by going to the billing details page and entering your payment information.

What if I need a lot more than 50 invites per month, what should I do?
Please reach out to us at contact@hackerearth.com in order to find a custom plan that best suits your usage needs.

Can I use HackerEarth Recruit for free?
Yes, we do offer a free plan. You can create tests and invite up to 5 candidates to take the tests.

Will you charge us for adding more members to our team?
The number of admins allowed for each account varies depending the plan chosen. Please look at the plan details above to see how many admins are allowed in your current plan.

Payments and other charges

When is the billing done?
The account will be billed on the last day of every month, based on the usage for that month. Please ensure your payment details are up to date every month before the billing is done.

How is Pricing calculated when I use extra invites?
The cost of extra invites depends on the subscription plan you have chosen. Please see the plan details on the pricing page to see the relevant details for your specific plan.

What if my usage goes above my subscription plan limit?
If you do use more than the number of free invites given per month, you will be charged per extra invite. The cost of extra invites depends on the subscription plan you have chosen. Please see the plan details on the pricing page to see the relevant details for your specific plan.

Do you have a setup cost?
No, there is no setup cost. In order to start using the product, all that is required is a sign-up that takes less than 60 seconds. This does not require a credit card.

Do you have discount for colleges?
Colleges can use our platform for free. Please reach us at contact@hackerearth.com for more details.

Can I change my plan at any time?
Yes, you can change your plan at any time by upgrading or downgrading from the billing page of your account.

How am I charged if I change my plan?
You will be charged based on the number of days of the month you are on each plan. If you have any further questions, please reach us at contact@hackerearth.com

How can I upgrade to a higher plan?
You can upgrade by visiting the billing page of your account and choosing the plan you want to upgrade to.

Is API access included?
We allow complete API access with the Enterprise plan.

What currency is payments calculated in?
All payments are calculated in USD.

I am an agency. Do you have any special plans for us?
Please reach us at contact@hackerearth.com to create a custom plan that fits your usage needs.

Support

Is phone support available?
Yes, we do provide phone support. You can reach us at **+91-80-4155-4695 (8:00AM - 11:00PM) IST** or **+1-650-461-4192 (8:00AM - 5:00PM) PST**

I have more questions. Who do I ask?
Please reach us contact@hackerearth.com with any further questions.

What if I decide to cancel?
You can choose to cancel your subscription at any point by reaching out to us at contact@hackerearth.com. You can also choose to downgrade to the free plan, through which you can continue using the HackerEarth Recruit platform for free, with a maximum of 5 invites per month.

Legal

Where can I find your terms of service?
You can read our terms of service at <https://www.hackerearth.com/terms-of-service/>

Will you modify certain parts of your terms of service for us?
You can reach us at contact@hackerearth.com to discuss any modifications you require.